

Be  
Fraud  
Smart!

essex.police.uk/  
befraudsmart



# Essex Police Fraud Alert System

20

18th December 2020

## ORDERING LAST MINUTE GIFTS?

## SHUT THE DOOR ON DELIVERY FRAUD

Action Fraud warns that over £242,000 has been lost by customers to delivery scams since June 2020.

The majority of reports centre around suspicious text messages or emails claiming to be from DPD (although there have been similar attempts claiming to be from Royal Mail and other delivery services).

These messages state that the delivery driver was “unable to deliver your parcel today as you weren’t in/there was no safe place to leave it” and provides instructions on how to rearrange delivery. These instructions often include links leading to fraudulent websites that take personal details or request a payment to rearrange the delivery. These details can then be used for other frauds, including the criminals pretending to be from your bank.

Remember to Take Five:

**STOP**—Take a moment to think about what parcels you have (and maybe haven’t!) ordered

**CHALLENGE**—Could it be fake? If you are not sure, call using a trusted number or use the delivery company’s official website to check.

**PROTECT**—Contact your bank immediately if you think you have fallen for this scam and report to Action Fraud.



Report suspicious emails  
to  
[report@phishing.gov.uk](mailto:report@phishing.gov.uk)

POLICE - ALERT

£242k lost to fake  
DPD emails and texts



ActionFraud  
National Fraud & Cyber Crime Reporting Centre  
[actionfraud.police.uk](http://actionfraud.police.uk)

CLASSIFICATION - SUITABLE FOR PUBLICATION

December 2020



If you or someone you know is vulnerable and has been a victim of fraud, please call Essex Police on 101  
Report fraud or attempted fraud by contacting Action Fraud at [actionfraud.police.uk](http://actionfraud.police.uk) or call 0300 123 2040

Keep up to date with fraud and  
do **even more** Online at [essex.police.uk](http://essex.police.uk)

